

City Hall, Branch Office & Public Health Center Information

An introduction to each municipal building and main facilities

● Hours 8:30am-5:15pm

(※Excluding weekends, holidays, and the year-end holidays)



① Okazaki City Hall

2-9 Jūō-chō

 0564-23-6000 (Main)

0564-23-6262



③ Ōhira Branch Office

6 Sarada, Ōhira-chō

0564-22-0174

 0564-27-1161



④ Tōbu Branch Office

2-9 Tenjin, Yamatsuna-chō

 0564-48-2921

 0564-27-8002



5 Iwazu Branch Office

45-1 Kihira, Nishikuramae-chō

North Area Community Center

(Nagomin), 1st floor

 0564-45-2511

 0564-27-3403





Main Services Available at Branch Offices (Shisho)

Relating to family registry, residence registration, personal seal registration

Receipt of notices related to family registry (for births, marriages, deaths, etc.) ● Permission for cremation ● Transfer of residence (into, out of, or within the city) ● Registration/deregistration of personal seals ● Issuance of certificates (full/abridged copy of family register, resident register, copy of attached record of family register, certificate of seal registration) ● Renewing digital certificates encoded on or setting a PIN on Individual (My) Number card.

Relating to National Health Insurance & Medical Subsidies

Receipt of notices related to national health insurance (enrollment, withdrawal, or change) ● application for medical care benefits, maternity & childrearing allowance (出産育児一時金), application for funeral benefits ● application for reissuance of eligibility confirmation certificate (資格確認書) ● receipt of application for medical care system for the elderly (後期高齢者医療制度) ● application for child medical expense subsidies (子ども医療費助成制度) ● receipt of application for annual health checkup (人間ドック) ● health insurance payment certificate ● issuance of payment amount notification (納付済額通知書)

Relating to National Pension

Notices related to national pension enrollment (enrollment, withdrawal, or change), application for exemption from paying national pension insurance premiums

Relating to Taxes

Issuance of the following documents: tax declaration certificate (課税証明書), income certificate (所得証明書), certificate of corporate office (法人所在証明書), certificate of matters registered in fixed assets tax roll (固定資産税課税台帳登録事項証明書), and certificate of tax payment (納税証明書).

Relating to Welfare

Applications for Child Allowance (児童手当), information on the Benefits Program for Households Raising Children "Hagumin Parenting Privilege Card" (digital edition), application for Certification of Needed Long-term Care/Needed Support (要介護・要支援認定), payment of Japanese Red Cross Society donations and membership fees (日本赤十字社の社資受付).

Relating to Elections

Early voting (only during election periods in Japan)

Relating to Oversized Waste Disposal

Sale of payment ticket for oversized waste disposal fee (粗大ごみシール)

Issuance of certificates available at the following Nukata area post offices

[Available at]

Miyazaki Post Office, Katano Post Office, and Nukata-Hokkyū Postal Agency

〔Available certificates〕

Complete/individual family registration certificate (戸籍全部・個人事項証明書(戸籍謄抄本))
● Copy of residence certificate (住民票の写し) ● Copy of attached record of family register
(戸籍の附票の写し) ● Certificate of seal registration (印鑑登録証明書) ● Tax certificate
(課税証明書) ● Income certificate (所得証明書) ● Certificate of tax payment (納税証明書) (for full
payment only, excluding corporate municipal tax and business office tax) ● Certificate of light motor
vehicle tax payment (for vehicle inspection) (軽自動車税納税証明書(継続検査用)) ● Property
Certificate (物件証明書) ● Certificate of evaluation (評価証明書) ● Public tax certificate
(公課証明書)

〔Hours〕

9:00am (8:30am for Nukata-Hokkyū Postal Agency)-5:00pm

(Only open on post office business days, excluding December 29th-30th.)

※ Some services are not available for all residents. Check with the **Nukata Branch Office** (0564-82-3100 0564-82-3634) in advance.

City Information Corner

問 0564-23-6612 0564-23-6013

The City Information Corner offers a place for people to read municipal information. It also publishes information such as the municipal news bulletin (市政だより), information of various city events, and pamphlets on city facilities.

〔Location〕 City Hall, West Building, 1st floor.

〔Hours〕 8:30am-5:15pm (excluding days where City Hall is closed)

Okazaki Public Health Center

問 0564-23-6179 0564-23-6621

〔Location〕 1-1-2, Wakamiya-chō, Okazaki
Okazaki Genkikan, 2F

〔Services〕 Local health and medical care, health & hygiene promotion, infectious disease countermeasures, preventative vaccines, cancer screenings, infant health checkups, mental health, etc.



Animal Center / Animo

問 0564-27-0444 0564-27-0422

Provides services such as taking in stray or lost cats and dogs, information on how to care for pets, training consultation, etc. Various events and classes are offered throughout the year.

〔Location〕 Ōyamada, Kakemachi (within Higashi Kōen)

〔Hours〕 9:00am-5:00pm

〔Closed〕 Mondays (or the following workday if Monday is a holiday), year-end holidays (December 29th-January 3rd)

Dog Registration

You must apply within 90 days of obtaining an unregistered dog (or within 90 days after the dog's birth). Notification is required (even for registered dogs) when the dog's owner changes address.

Rabies (Hydrophobia) Vaccine

Please ensure that dogs greater than 90 days old are vaccinated against rabies once a year between April and June (group vaccinations dates will be announced through individual notification as well as on the city website)

Please note that Animo, the Animal Center, does not perform vaccinations or medical examination.

Citizens Service Corner

問 ☎ 0564-73-6621 ☎ 0564-73-6622



〔Location〕 Aeon Mall Okazaki, West Avenue, 3rd floor

38-5 Sotoyama, Tosaki-chō

〔Hours〕 11:00am-7:00pm

〔Closed〕 Wednesdays, 3rd Sunday of the month, year-end holidays (December 29th-January 3rd), and days when Aeon Mall is closed

〔Services〕

Issuing of various certificates (Copies of: Family Register, Individual Records Certificate, Residence Certificate, Attached Record of Family Register, Certificate of Seal Registration, Tax Certificate, Income Certificate, Tax Payment Certificate, etc.) Notifications for change of address (move-in, move-out, within the city), Birth, Marriage, etc. National Health Insurance Notification after Change of Residence (to the city, out of the city, within the city), Procedures related to Qualifying or Disqualifying for the Medical Care System for those aged 75 or over, or Medical Care Certificate for Children, Seal registration or cancelation, Individual (My) Number Card application assistance and issuance (by appointment), and various other procedures.

- ※ Tax, Income, and Tax Payment Certificates cannot be issued on Sundays.
- ※ Certificates related to property taxes cannot be issued.
- ※ Documents issued on weekends, holidays and after 4:30pm will be reflected the following day the office is open. (Family registry will be a few days longer.)
- ※ Marriage and birth certificates involving foreign nationals cannot be processed here.
- ※ Additionally, some processes are not possible and some certificates cannot be issued.
Please call or check the city homepage beforehand.