

<11> Consultation/Inquiry

When you know what type of consultation you require and it is clear which division is applicable, please directly consult with that division.

If it is unclear where to make a consultation, please call the City's main telephone number (☎ 23-6000).

Consultations for Citizens

Consultation Name	Day & Time	Office/ Telephone	Subject
Consultation on daily life issues	Monday-Friday, 8:30am-5:15 pm	Crime Prevention & Traffic Safety Division (2 nd floor, City Hall East building) ☎ 23-6492	Consultation regarding inheritance, divorce, and other problems
Legal consultation (Lawyer)	Monday, Wednesday, and Thursday, 1:00pm-4:00pm		Regarding civil legal issues (By appointment only)
Legal consultation (Judicial scrivener)	1st and 4th Tuesday of every month, 1:00pm-4:00pm		Regarding civil legal issues (limited to claims of under 1.4 million yen. By appointment only)
Administrative procedures consultation (Administrative scrivener)	2nd Friday of every month, 1:00pm-4:00pm		Procedures for preparing permits such as status of residence, conversion of agricultural land, construction permits, establishment of a corporation, etc. for submission to government offices. (By appointment only.)
Tax consultation (Tax accountant)	1st & 3rd Thursday of every month, 1:00pm-4:00pm		Regarding inheritance tax, gift tax, etc. (By appointment only)
Consultation on registration (survey) (Judicial scrivener/land and house inspector)	2nd Thursday of every month, 1:00pm-4:00pm		Regarding registration formalities, location of property lines, land survey, etc. (By appointment only)
Real estate consultation (Real estate transaction specialist, etc.)	1st Friday of every month, 1:00pm-4:00pm		Regarding real estate deals, including acquisition, disposal, and lease. (By appointment only)
Consultation on construction (Architect)	3rd Friday of every month, 1:00pm-4:00pm		Regarding the Building Standards Act, construction design, seismic performance assessment, etc. (By appointment only)
Consultation on pension and employment (Licensed social insurance consultant)	4th Friday of every month, 1:00pm-4:00pm		Regarding formalities and premium estimation related to public pensions, workers' compensation insurance, and employment insurance (By appointment only)
Consultation on human rights (Civil rights commissioner)	1st & 3rd Tuesday of every month, 1:00pm-4:00pm		Regarding bullying, discrimination, or other matters related to human rights
Consultation on administration (Administrative counselor)	2nd & 4th Tuesday of every month, 1:00pm-4:00pm		Regarding requests to and complaints against the national, prefectural, and municipal governments

Consultation	Day & Time	Office/ Telephone	Subject
Foreign Residents Consultation (Portuguese)	Monday-Friday, 8:30am-5:15pm	Diversity Promotion Division (2 nd floor, City Hall East building) ☎ 23-6480 FAX 23-6626	Regarding daily life issues
Foreign Resident Consultation (English)	Monday-Friday, 8:30am-5:15pm		
Foreign Resident Consultation (Chinese)	Monday-Friday, 8:30am-4:15pm		
Foreign Residents Consultation (Filipino)	Monday-Friday, 8:30am-4:15pm		
Consumer consultation	Monday-Friday, 9:00am-4:00pm	Consumer Affairs Center (3 rd floor, City Hall East building) ☎ 23-6459 FAX 23-6570	Complaints concerning general consumer affairs such as with goods, services, etc.

Consultation on Children's and Youth Issues

Consultation	Day & Time	Office/ Telephone	Subject
Child Consultation	Monday-Friday: 8:45am-5:30pm	Nishimikawa Consultation Center for Children and the Disabled (Myōdaiji honmachi) ☎ 27-2779	Regarding issues on child care, child abuse, juvenile delinquency, developmental disorders, etc.
Family & Child Consultation	Monday-Friday: 8:30am-5:15pm	Family & Child Division (3 rd floor, City Hall Fukushi Kaikan) ☎ 23-6745	Regarding child care, abuse, etc.
Childcare consultation		Family & Child Division (3 rd floor, City Hall Fukushi Kaikan) ☎ 23-7683 FAX 23-6833	Concerns/worries relating to the health of pregnant women and babies Home visitation, if necessary
<i>Suku-Suku</i> Telephone	Monday-Saturday: 8:30am-5:15pm	Child Care Support Center, ☎ 26-0706 FAX 26-6711	Child-related issues, such as parenting, daycare or kindergarten.
<i>Soyokaze</i> Consultation Center (In-person consultation)	Monday-Friday: 9:30am-4:30pm, Saturday: 9:30am-noon	Educational Consultation Center (2-chōme, Tatsumi-kita), ☎ 71-3201 FAX 72-3448	Special needs education, school enrollment, developmental disorders, bullying, and long-term school absentia. (By appointment only)
Developmental consultation (Phone/In-person)	Phone consultation Monday-Saturday: 8:30am-5:15pm In-person consultation Monday-Saturday: 9:00am-4:00pm	Child Development Consultation Center (Kakemachi) ☎ 23-7067 FAX 23-7538	Primarily related to preschool child development. (In-person by appointment only)

Consultation	Day & Time	Office/ Telephone	Subject
Juvenile consultation	Monday-Friday: 8:30am-5:15pm	Okazaki Youth Protection Center (3-chōme, Kamimutsuna) ☎ 51-3283 FAX 51-3302	Regarding problems faced by youths in school and home life such as relationships, delinquency, dropout, isolation, etc.
Youth consultation	Monday-Friday: 8:30am-5:15pm	Youth Support Center ☎ 64-6665 FAX 23-7820	Concerns about young persons (generally between 15 and 39) with difficulties in social life such as being a recluse or not attending school.
Reporting child abuse	At any time	Child Consultation Center (Nationwide) Nishimikawa Consultation Center for Children and the Disabled ☎ 27-2779	☎ 189 (3-digit number)

	Monday-Friday: 8:30am-5:15pm	Family & Child Division	☎ 23-6745
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Single-Parent Family Consultation

Consultation name	Day & Time	Office/ Telephone	Subject
Single-Parent Family Consultation	Monday-Friday, 9:30am-5:15pm	Child Rearing Support Office (1 st floor, City Hall East Building) ☎ 23-6769 FAX 23-7279	Regarding everyday life and financial issues of single-parent families and widows

Consultations for Women/Men

Consultation name	Day & Time	Office/ Telephone	Subject
Consultation for Women (In-person or by telephone)	Monday-Friday 8:30am-5:15pm	Family & Child Division, ☎ 23-6778	Regarding worries and anxieties related to women's issues. (Priority given for reservations for in-person consultations)
	Every day except Wednesday, 10:30am-4:30pm. (Open if Wednesday is a national holiday.)	Family & Child Division ☎ 23-3241	
Legal consultation (By appointment only)	2nd & 4th Tuesday & Saturday of the month, 2:00pm-4:00pm <Four times a month>		Consultation about worries and anxieties related to women. (Consultation with an attorney.)
Consultation on women's issues (In-person or by telephone)	Monday-Friday, 9:00am-5:00pm	Prefectural Women's Consultation Center Nishimikawa Representative (Myōdaiji honmachi) ☎ 27-2719	Regarding family conflicts, violence by husbands, etc.
Consultation for Men (telephone)	Wednesdays, 5:00pm-8pm (Closed holidays)	Family & Child Division ☎ 080-2639-2111	Regarding worries and anxieties related to men's issues.
LGBT phone consultation	3 rd Wednesday of the month, 5:00pm-8:00pm	Diversity Promotion Division ☎ 23-7681	Consultation about worries and anxieties related to gender identity, etc.

Domestic Violence Consultation

Consultation name	Day & Time	Office/Telephone	Subject
DV Consultation (In-person or by telephone)	Monday-Friday, 8:30am-5:00pm	Family & Child Division ☎ 23-6778	Regarding harm caused by domestic violence (violent abuse from a spouse or partner) (Reservation required for in-person consultation)
	Every day except Wednesday, 10:30am-4:30pm. (Open if Wednesday is a national holiday.)	Family & Child Division ☎ 23-3241	

Consultation on Employment Issues

Consultation Name	Day & Time	Office/Telephone	Subject
Employment consultation	General consultation 8:45am-11:30am, 1:00pm-4:30pm (Computer job search:	Employment Support Center (1 st floor, South Block of City Hall, West Building) ☎ 23-6927 FAX 23-7186	Regarding employment issues and job placement of applicants

	Monday-Friday, 8:30am-12:00pm 1:00pm-5:00pm)		
Vocational consultation/ introduction	Monday-Friday 8:30am-5:15pm	Hello Work Okazaki (Hane-chō) ☎ 52-8609 FAX 71-5851	
Consultation on stay-home jobs	Every Tuesday: 10:00am-12:00pm, 1:00pm-3:00pm	Prefectural Nishimikawa Consultation office (Myōdaiji-honmachi) ☎ 27-0800	Regarding employment issues and job placement for stay-home jobs handled by the Aichi Prefecture Labor Association

Consultation for the Disabled

Consultation Name	Day & Time	Office/Telephone
Consultation on medical expense subsidies	Monday-Friday, 8:30am-5:15pm	Medical Subsidies Office (1 st floor, City Hall East Building) ☎ 23-6148 FAX 27-1160

Welfare/Public Assistance

Subject	Office/Telephone
Consultation support by regional social worker/children's social worker	Community Welfare Division, ☎ 23-6864 FAX 23-6515
Public assistance	Community Welfare Division, ☎ 23-6158 FAX 23-6515
Persons in need	Welfare Counseling Division ☎ 23-6292 FAX 23-7987

Consultation on Medical Care

Consultation Name	Office/Telephone	Subject
Medical safety consultation	Medical Care Safety Support Center ☎ 23-5089 FAX 23-5041	Regarding medical institutions in Okazaki
Okazaki City Hospital Medical Welfare Consultation	City Hospital Regional Medical Cooperation Office ☎ 66-7225 FAX 66-7499	Medical welfare systems of the City Hospital

Commerce and Industry Consultation

Consultation Name	Office/Telephone
Financial consultation (Loan facilitation for medium-sized and smaller companies)	Commerce, Industry & Labour Affairs Division, ☎ 23-6214 FAX 23-6213
Consultation for medium and small-sized companies, consultation about establishing a business	Okazaki Business Support Center ☎ 26-2231 FAX 26-2232 (Monday-Friday, 10:00am-4:30pm)