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<10> Day-to-Day Living

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Neighborhood Associations

Civic Collaboration Division ☎ 23-6047 FAX 23-6667

A neighborhood association is an organization established voluntarily by local residents to serve their needs. In Okazaki, the president/representative of a neighborhood association is called the “*Sōdai*.” Group leaders and other board members who run the association are elected by mutual vote among the members of each association. Various community activities are conducted, including activities regarding disaster and crime prevention, environment, welfare, traffic safety, and recreation. A wide variety of information on everyday life is provided to residents by means of circulars (called “*kairan*”). For a safer, securer, and more comfortable life, it is recommended to enroll in a neighborhood association.

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Okazaki Newsletter (*Shisei-dayori*)

Public Relations Division ☎ 23-6033 FAX 23-6950

The “*Shisei-dayori Okazaki*,” a newsletter on everyday life information, including municipal measures and events, is issued on the 1st of each month. The *Shisei-dayori* is distributed by the local neighborhood association as well as at the City Hall, branch offices, post offices, and major railway stations in Okazaki.

Voice Shisei-dayori

With the cooperation of citizen volunteer groups, “Voice *Shisei-dayori*” is available for persons with visual impairment. For detailed information, contact the Social Welfare Council, Basic Consultation and Support Center for Persons with Disabilities (☎ 64-9004 FAX 64-9005).

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Crime Prevention & Traffic Safety Information

Crime Prevention & Traffic Safety Division ☎ 23-6525 FAX 23-6570

Provides information on crime prevention, community and traffic safety within the city.



Crime Prevention Information Email Magazine

Email newsletter (in Japanese) that distributes crime prevention information in the city, such as reports on suspicious persons, information on injuries to elementary to high school-aged children, warnings about frequently occurring crimes, etc.



Consumer Affairs Information

Consumer Affairs Center ☎ 23-6459 FAX 23-6570

Provides consultation and alert information received by the Consumer Affairs Center.



Lifelong Learning/Civic Activity

Okazaki City Library and Community Plaza "Libra"

☎ 23-3100 FAX 23-3165

Libra is a complex consisting of the Okazaki Chūō Library, Civic Activity Support Center, and conference rooms, etc.

【Location】 4-chōme, Kōsei-dōri Nishi

【Open】 9:00am-9:00pm

【Closed】 Wednesday (open when a holiday falls on Wednesday), year-end holidays (December 29 to January 3)

Okazaki Chūō Library

Inside Okazaki City Library and Community Plaza ☎ 23-3111 FAX 23-3165

There are three areas: the 1st Floor "Reference Library" has highly specialized materials, useful for research, the 2nd Floor "Popular Library" has many materials for entertainment and everyday life, the 2nd Floor "Children's Library" which has materials aimed at children such as children's books, picture books, *kamishibai* (picture-based story-telling), etc. Please be sure to use the "Dokusho Reading Passbook" to document the date and title of materials borrowed.

【Open】 9:00am-9:00pm

【Closed】 Wednesday (open when a holiday falls on Wednesday), year-end holidays (December 29 to January 3), period for special maintenance (for approximately 6 days)

【Loan period】 14 days (maximum of 10 books/magazines and five audio-visual materials per person)

Nukata Library

Located inside Nukata Center ☎ & FAX 82-2953

- 【Location】** 21-1 Yamanokami, Kashiya-chō
【Open】 9:00am-7:00pm
【Closed】 Monday (or the following day if it is a holiday), year-end holidays (December 29 to January 3)
【Loan period】 14 days (maximum of 10 books/magazines and five audio-visual materials per person)

Community Centers

In addition to activity rooms, there are playrooms and printing equipment, which may be used for various civic activities by volunteers, etc.

- North Area Community Center (Nagomin) Nishikuramae-chō, ☎ 66-8251 FAX 45-1521
- South Area Community Center (Yorinan) Ueji, 2-chōme, ☎ 59-3600 FAX 54-3700
- West Area Community Center (Yahagikan) Yahagi-chō, ☎ 33-3665 FAX 32-7771
- East Area Community Center (Murasakikan) Fujikawa-chō, ☎ 66-3066 FAX 48-1680
- Mutsumi Area Community Center (Yuki-no-Sato) Nakajima-chō, ☎ 57-5050 FAX 43-3350

- 【Open】** 9:00am-9:00pm
【Closed】 Monday (or the following day if it is a holiday), year-end holidays (December 29 to January 3)

Citizens' Centers

Each Citizens' Center has various facilities including seminar and conference rooms, physical exercise programs, cooking classes, Japanese-style rooms, and a library (except at the Nambu Citizens' Center Annex).

- Chūō Citizens' Center Kamimutsuna, 3-chōme, ☎ & FAX 55-8066
- Nambu Citizens' Center Hane-chō, ☎ 51-1579 FAX 72-5110
- Nambu Citizens' Center Annex Hane-nishishinmachi, ☎ & FAX 53-7831
- Ōhira Citizens' Center Ōhira-chō, ☎ & FAX 22-0162
- Tōbu Citizens' Center Yamatsuna-chō, ☎ & FAX 48-2922
- Iwazu Citizens' Center Iwazu-chō, ☎ & FAX 45-2512
- Yahagi Citizens' Center Utō-chō, ☎ & FAX 31-3202
- Mutsumi Citizens' Center Shimoaono-chō, ☎ & FAX 43-2510

- 【Open】** 9:00am-9:00pm ※Until 5:00pm on Sunday and holidays
【Closed】 Monday, year-end holidays (December 29 to January 3)

Nukata Center – Komorebikan

☎ 82-3101 FAX 82-3634

There is an assembly room, a study room, a Japanese-style room, a playroom, etc.

- 【Location】** 21-1 Yamanokami, Kashiya-chō
【Open】 9:00am-9:00pm
【Closed】 Monday (or the following day if it is a holiday), year-end holidays (December 29 to January 3)

Waku-Waku Off-campus Activities System

☎ 23-6441 FAX 23-6529

This system allows elementary/junior high school students living or studying in Okazaki to enter the following facilities for free: Okazaki Castle, the Ieyasu and Mikawa Bushi Museum, the World Children's Art Museum in Okazaki, the Okazaki City Art Museum, Okazaki Mindscape Museum, Okazaki City Former Residence of Honda Tadatsugu (during special exhibitions) – some of the facilities are also open for preschoolers. Elementary school students should show their *Waku-Waku* Cards (handed out at school) at the entrance of each facility, and junior high school students should show their student handbooks.

On-Demand Lifelong Learning Seminar by Municipal Official

Continuing Education Division ☎ 23-3175 FAX 23-3165

Groups

- 【Intended for】** A group of approximately 10 or more people who live, work, or attend school in Okazaki
- 【Dates】** Consultation required
- 【Hours】** Weekdays: 10:00am-9:00pm
Saturday, Sunday, and holidays: 10:00am-5:00pm
- 【Location】** Location designated by the group of applicants

Individuals

- 【Intended for】** Single person sign ups
- 【Dates】** 2 days towards the middle to end of every month
- 【Location】** Okazaki City Library and Community Plaza

※ For details, please contact the Continuing Education Division or check the city homepage.



Okazaki City Homepage ▶

Water supply/Roads/Rivers/Parks**Where to call when something unexpected happens****Water supply****【Water usage / charges / meters】**

Waterworks & Sewerage Department, Service Division

☎ 23-6350 FAX 23-8130

【Cloudy water】 Waterworks Construction Division

☎ 52-1510 FAX 52-1667

【Water leak repair (road)】 Waterworks Construction Division

☎ 52-1510 FAX 52-1667

【Water leak repair (home)】

Okazaki Kankō Jigyō Kyōdō Kumiai

☎ 51-5517 FAX 54-4320

(Okazaki Plumbing, Heating, and Airconditioning Constructor's Cooperative Association)

Okazaki Waterworks & Sewerage Cooperative

☎ 55-2567 FAX 71-7850

Sewerage

【Sewerage charges】 Waterworks & Sewerage Department, Service Division ☎ 23-6350 FAX 23-8130

Well Water Testing

Environmental Health Division (Okazaki City Research Center) ☎ 58-6962 FAX 57-0531

Municipal roads (Road Maintenance Division)

Okazaki City Hall, Iwazu, Yahagi Branch Office areas ☎ 23-6225 FAX 23-6633

Okazaki, Ōhira, Tōbu, Mutsumi Branch Office areas ☎ 23-6233 FAX 23-6633

Nukata Branch Office area ☎ 82-3103 FAX 82-4124

Route 1 National Highway

Ministry of Land, Infrastructure, Transport and Tourism, ☎ 51-3546 FAX 51-5525
Okazaki National Highway Maintenance Branch Office

Other national/prefectural roads

Aichi Prefecture, Nishi-Mikawa Construction Office, Maintenance Division ☎ 23-3024 FAX 23-4619

Yahagi River

Ministry of Land, Infrastructure, Transport and Tourism, ☎ 22-1564 FAX 22-4267
Toyohashi Office of Rivers, Okazaki Branch Office

Rivers under prefectural management (Class-1 Rivers other than the Yahagi River)

Aichi Prefecture, Nishi-Mikawa Construction Office, Maintenance Division ☎ 27-2758 FAX 23-4619

Rivers under municipal management

Public Works & Civil Engineering Department, Rivers Division ☎ 23-6220 FAX 23-6532

Waterways

Public Works & Civil Engineering Department, Rivers Division ☎ 23-6220 FAX 23-6532

Waterways (Agricultural facilities)

Farmland Development Division ☎ 23-6310 FAX 23-6659

Park trees & shrubs

Parks & Greenery Division ☎ 23-6257 FAX 23-6559

Street-side trees

Preventative Road Maintenance Division ☎ 23-6234 FAX 23-7432

Starting / stopping water supply usage

You can apply to start and stop your water supply by the following methods.

Method	Registration period
Counter, Phone	From 1 month before to three working days before
Internet	
FAX	

- ※ When starting, we ask you to open the cap yourself.
- ※ No witness is required at the time of stoppage.
- ※ For details, please consult the city homepage.

**When there is a sudden increase in water usage**

If there has been no apparent change in water supply usage during the meter reading period, yet the amount of water used is shown to be increasing, there may be a water leak in a hard-to-notice place, such as underground or below the floor.

You can check for leaks as follows:

- ① Turn off all faucets in the house.
- ② Check the indicator mark (silver piece) on the water meter. There is a possibility of water leakage if it is moving even a little.

When water is leaking**【Water leakage on the residential side of the meter (inside the house)】**

Okazaki Kankō Jigyō Kyōdō Kumiai
(Okazaki Plumbing, Heating, and Airconditioning Constructor's Cooperative Association)

☎ 51-5517 FAX 54-4320

Okazaki Waterworks & Sewerage Cooperative

☎ 55-2567 FAX 71-7850

Waterworks & Sewerage Department, Service Division, Customer Service ☎ 23-6350 FAX 23-8130

Please apply for repair at your own expense.

For repair requests, please inquire at an Okazaki City designated water supply equipment construction company (please check the website), Okazaki Kankō Jigyō Kyōdō Kumiai, or Okazaki Waterworks & Sewerage Cooperative.

- ※ You may be able to reduce or exempt water charges. (Please note that some items are not applicable.)

For applications, please inquire at the Service Section Customer Service Center.

【Water leakage on the road side up to and including from the meter (road)】

Waterworks Construction Division

☎ 52-1510 FAX 52-1667

Please inquire at the Waterworks Division Repair Section. Repair costs are covered by the city.

Please report holes in the road and other road issues

Please report hazardous road issues, such as a potholes in the road or burned-out bulbs in security lamps. With regard to issues of security lighting, please also report the utility pole number (for example: "02 ア 543").

Potholes

Road Maintenance Division

☎ 23-6223 FAX 23-6633

Burned-out bulb of security lighting

Crime Prevention & Traffic Safety Division

☎ 23-7982 FAX 23-6570

Burned-out bulb of street lighting

[Road lighting with stickers from the following vendors]

Meito Electrical Installation Co., Ltd.

☎ 0120-984-241

[Items without stickers]

Preventative Road Maintenance Division

☎ 23-6244 FAX 23-7432

Route 1 National Highway

Ministry of Land, Infrastructure, Transport and Tourism,
Okazaki National Highway Maintenance Branch Office

☎ 51-3546 FAX 51-5525

Other national/prefectural roads

Aichi Prefecture, Nishi-Mikawa Construction Office, Maintenance Division

☎ 23-3024 FAX 23-4619

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Municipal Housing/Specific Public Rental Housing

Municipal Housing/Specific Public Rental Housing

Municipal Housing Administration Center ☎ 23-6320 FAX 23-6821

For detailed information, including vacancies, requirements to be satisfied by applicants, and rent, contact the Municipal Housing Administration Center.

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Housing support for those who qualify

Housing support for those who qualify

Housing Projects Division ☎ 23-6880 FAX 23-6208

We support people who have difficulty in securing housing.
For more information, please contact the Housing Support Section.

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Subsidy Systems

Improving the Earthquake Resistance of Housing

Habitat Improvement Division ☎ 23-6709 FAX 23-7528

【Target】

Housing constructed before May 1981 (including multi-use housing and apartment buildings)

【Common points】

Requirements vary depending on the subsidy. As subsidies granted are subject to budgetary constraints, application may stop being accepted in the midst of the fiscal year. Those who wish to apply should contact the Habitat Improvement Division in advance.

【Subsidies】

Free seismic performance assessment of wooden houses

Subsidy for modification to improve the earthquake resistance of wooden houses

Expenses for design and modification are subsidized.

Subsidies for other housing

In order to improve the earthquake resistance of housing, subsidies are available for removal of housing / installation of earthquake-resistant shelters. Subsidies are also available for assessment, design and modification of non-wooden housing

Other Subsidy Programs

【Residential equipment installation global warming countermeasure cost subsidies】

Zero-Carbon City Promotion Division ☎ 23-6685 FAX 23-6536

Home-use photovoltaic power generation systems

Home-use fuel cell systems

Household Energy Management System (HEMS)

Stationary lithium-ion power storage system

Electric Vehicle Charging System (V2H)

Insulated windows

Net Zero Energy House (ZEH)

Charging stations

【Next-generation Vehicle Purchase subsidy】

Zero-Carbon City Promotion Division ☎ 23-6685 FAX 23-6536

【Common points】

Requirements vary depending on the subsidy. As subsidies granted are subject to budgetary constraints, applications may stop being accepted in the midst of the fiscal year. Those who wish to apply should contact the Zero-Carbon City Promotion Division in advance.

【Subsidies】

Fuel cell vehicle (FCV)

Electric vehicle (EV)

Plug-in hybrid vehicle (PHV / PHEV)

【Subsidy for septic tank replacement】

Industrial Waste Management Division

☎ 23-6871 FAX 23-6536

【Construction loan for connecting to a sewerage system】

Waterworks & Sewerage Department, Service Division

☎ 23-6300 FAX 23-7195

【Subsidy for installing rainwater storage/permeating facility】

Waterworks & Sewerage Department, Service Division

☎ 23-6306 FAX 23-6554

【Subsidy for hedge installation, city flowering, rooftop planting, etc.】

Parks & Greenery Division

☎ 23-6717 FAX 23-6559